

BLACK CANYON CITY WATER IMPROVEMENT DISTRICT

P. O. Box 1007

34501 S. Old Black Canyon Hwy, #6

Black Canyon City, AZ 85324

Phone: 623-374-9408

Dear District Constituents –

May 2024

Enclosed is the BCCWID annual “CONSUMER CONFIDENCE REPORT” (CCR) for the calendar year ending **2023** a report designed to keep you informed of the status of your Water District. The Arizona Department of Environmental Quality (ADEQ) sets forth requirements for the report and it is not exactly easy reading! Not all testing is required annually as we are on a reduced monitoring program with the State.

The GOOD news is we meet or exceed ALL state and federal safe drinking water standards; we did, however have 1 reporting violation.

During the year, there were -0- detects for monthly coliform & E-coli sampling.

Bob Hanus continues as the District’s licensed Grade IV Operator/ ADEQ OP008114

More GOOD news...in March we had an ADEQ inspection & the inspection was with NO violations

IMPORTANT INFORMATION

Conservation/Drought Concerns- As of April 2023, we are at a **LEVEL TWO**. We continue to encourage everyone to voluntary practice conservation measures.

Occasionally calls are received to report possible leaks, which we truly appreciate. If you ever see standing or running water along the road, please call so we can check it out. Sometimes it is a false alarm, but better safe than sorry. On a personal level, you should do periodic leak checks at home, including checking toilets. Put food coloring in the tank and let it stand without flushing; if color appears in the bowl after a period of time, the tank flapper is faulty and should be replaced. People are shocked how much water can be used. A recent customer had a very large bill & was certain he had no leaks. The meter was indicating a flow of 2.8 gallons/per minute. Doing the math, that equals 4,032 gals per day!! ...or over 120,000 gals in a month!! After further investigating...turns out it was, indeed, a faulty toilet.

Evaporative coolers and drip irrigation systems also need periodic checkups. These types of repairs could save you several thousand gallons of water per month! **And, never water plants or trees by a hose unattended.** Also, as a cautionary reminder, if you are a “snowbird” or leave your home for extended/lengthy periods of time consider turning off your water at your shut-off valve. If a leak or rupture occurs on your property with no one home, huge amounts of water can be wasted and be very costly to you.

Water Hardness - One of the most commonly asked questions is – How hard is our water? Water throughout Arizona is hard and ours is no exception. The hardness level varies, but has registered at 280 mg/l, which is high and is why some people install water softeners or other means to reduce the hardness.

Hot Water Heater Maintenance-

As a homeowner, do you know routine cleaning of your hot water heater on a regular basis is important?

Information on this topic can be found on our website: bccwid.org

Chlorination – Use of chlorine is another topic customers ask about, as some people are more sensitive to it than others. The EPA-required arsenic filtration systems raised the need to increase the level of chlorine and an ADEQ mandate requires the chlorine level to be a minimum of 0.47 mg/l at the point of entry. This requirement increases the amount of chlorine being used; however, is still far below the maximum level of 4.0 mg/l. The use of chlorine requires daily monitoring by the District with results reported to ADEQ quarterly.

Water Pressure - ADEQ requires a minimum of 20 pounds pressure at your meter. The lowest pressure tested is 22 pounds and there are others with pressure of 90 pounds or more. At their own expense, homeowners with high pressure may install pressure-reducing valves. Likewise, although more than the minimum pressure has been provided, customers with lower levels who desire higher pressure may install private boosters. The lower pressure areas are most typically homes located on the higher hillsides.

Meter Readings – Meters are read every month. There are, however, a few occasions when a reading may be estimated. This happens for a variety of reasons, such as “bees” in the box, inaccessibility due to high weeds, obstructed meter box, dogs, vehicle parked over box, etc. If this happens the read sheet is marked accordingly.

Please remember it is the property owner’s responsibility to have the meter box accessible. Weed control, in addition to accessibility, also reduces snake danger. Your cooperation in this matter is greatly appreciated.

If you question your usage, please call the office and a re-read can be done. Questions about usage can be too high, but also too LOW. Most people call if they question high usage but low usage should also be checked out.

Work Orders- When scheduling any work to be completed by Field Operation Staff, please allow a minimum of 24 hours, Mon. thru Fri. These tasks include water turn-on, turn-off, re-reads, etc. Unless there is a critical WATER LEAK, these other services are NOT considered emergencies.

Customer Shut-off Valves- Each property should have its own shut-off valve in case of a leak. The resident should NOT be using the District valve located on the street side of the meter. If the District valve is tampered with and broken the only way to shut off water to the property is by shutting down the entire street. Shut off valves will be installed by

the District for NEW services and any maintenance to the valve after installation is the responsibility of the property owner. If you have an existing service and you DO NOT have a customer valve, you should call a plumber (of your choice) to install as it is your responsibility. Again, this is the property owner's responsibility.
Private Wells- If you have District water AND you have a private well on your property, ADEQ mandates you MUST have a backflow installed after your meter as a safety precaution. If you have a well, PLEASE call the District.

The Water District is a Special District of Yavapai County with elected Board members. A water district is not privately owned, and therefore, is NOT governed by the Arizona Corp. Commission, but by the elected Board. 2024 is an ELECTION year and there are three (3) Board positions up for election. If you desire to serve on the Board please contact the Yavapai County Elections Dept. for information and deadlines for submitting petitions to run.

The Current 2024 Board

David Moore, Sr., Chair
 623-640-8080
chair@bccwid.org

Jed Carter, Vice Chair
 928-600-5180
vice@bccwid.org

Dorothy Moore, Treasurer
 602-350-5098
treasurer@bccwid.org

Randall Hrabina, Secretary The Member-at-Large position is currently an open position
 623-826-4001
secretary@bccwid.org

The Board may appoint a qualified Owner/User to fill an open position. If you would like to serve your Community, please contact the Chair.

Website – To increase the Public's access to information about their Water District, the Board has created a District website. When you have time, go to www.bccwid.org and check it out.

2024-2025 Board Approved Annual Budget

The May 28, 2024 Board meeting included the Public Budget & Rate Hearing with Board approving the upcoming fiscal year budget with a \$7 per customer/per month rate increase effective July 1, 2024. The increase will appear on your bill with the minimum water base rate increasing from \$25 to \$32 +charge for actual gallons used.

Recap of the 2024-2025 Budget:

Income-	Water Sales	\$481,440	Expenses-	Ordinary	\$459,586
	Cap Imp Inc	128,000		Depreciation	175,300
	All Other Inc	44,975		Projects (t/b/d)	638,000
				Arsenic contingency	70,000
				O&M Contingency	7,529
Reserves		<u>696,000</u>			
		\$1,350,415			<u>\$1,350,415</u>

Copies of the detailed 2024-25 Budget are available at the Water Management Office.

REMINDER: All contractors and property owners are REQUIRED by AZ state law to call Blue Stake before digging. If a utility is damaged from digging and Blue Stake was NOT called it could result in a hefty fine plus repair costs for not calling. Blue Stake is a "free" service so PLEASE call 8-1-1 before digging.

MISSION STATEMENT:

"We, the Board members and Management of the Black Canyon City Water Improvement District, are dedicated to assured delivery of quality water that meets, or exceeds, all county, state, and federal requirements to every user within the District boundaries. We believe in superior service for our customers and competitive rates for our product. Whenever possible, required capital improvements will be revenue financed. We ask all our Owner/Users to help protect our water resources by learning and practicing conservation methods as much as possible to help safeguard our way of life and our community's future."

Social Media:

We use the local social media source to inform Owner/Users of upcoming Public meetings; announcements; emergency repair work that may affect customers in the area of the repair. Much information is, and always has been, on our website for the Public. Budgets and public budget hearings are done every year and published; and included in this annual letter that is mailed to EACH and EVERY customer/owner.

The Board is comprised of volunteers to serve our community. As the Mission Statement above states, the Board and Management are dedicated to each and everyone in the District. Use our website (bccwid.org) or contact current Board Members or Management for answers to your questions.

Water Angel Program: Calling all "good Samaritans"!! If you would like to help someone in need, we accept DONATIONS, big and small, to help someone in need. If you would like to help, please stop in the office to make an anonymous donation. Likewise, if you are in need of assistance, please let us know.

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2023 Consumer Confidence Report