

Agenda Item # 6 Operations Report and Approval as of 10/25/2015

Randy Hrabina presented the Operations Report, giving a recap of the month's activities with 24 work orders completed including turn-ons, turn-offs, meter re-reads, meter/valve repair/replacement, line break/leak repairs, and other service needs. There were 4 blue stakes marked for the period. There were 48 pink slips mailed out for October. Test results from Test America Labs for monthly Bac-t's (E-Coli & Coliform) for the month were negative.

WELL STATS: No change from last month

<u>Water levels:</u>	<u>Sept 2015</u>	<u>Oct 2015</u>
Big John #1	22' Draw to 25'	22' Draw to 25'
Big John #2	22' Draw to 25'	22' Draw to 25'
GOA #1	22' Draw to 24'	22' Draw to 24'
GOA # 2	22' Draw to 24'	22' Draw to 24'
Oasis # 1	23' Draw to 25'	23' Draw to 25'
Oasis # 2	23' Draw to 27'	23' Draw to 27'

Backflow update: Management has received documentation of completed backflow inspections on all but 11 accounts. Of the 11, Management has confirmed that 9 are completed or scheduled. The two customers still needing to comply, Century Link and an Apartment Complex on Maggie Mine Road, will be sent certified letters on Wed. Oct 28, 2015 stating they must comply or their water service will be shut off. Compliance date is November 1st.

Management reported that some commercial customers have been complaining that the hardness of their water makes it impossible for them to use their ice machines, causing them to have to purchase ice. It is a fact that our water is very hard, as is water in general within the State of Arizona and elsewhere. Roger, of Coldwater Canyon Water, also has had similar complaints. Hard water is not regulated by ADEQ as it is not considered a health hazard. It is true hard water is hard on pipes, fixtures, coffee makers, etc. However, consumers have the option to reduce the hardness, if they so choose, by installing water softeners or other systems designed to reduce water hardness.

The April line that serves the Kings Ranch area weathered the recent storms with no problems. At the Big John well site, the new drainage system installed by the County cleared the water away after the recent storms, leaving no standing water at the site. As soon as the ground dries out at Big John, the work will begin on raising the primary generator three feet. It is expected that generator will be off-line for up to a month while the concrete sets up and water pressures may be reduced at higher elevation home sites that do not have boosters.

System Operator, Bob Hanus, inspected the system and daily log book, as required by ADEQ, and found everything to be in order for the month of September 2015.

Dave Moore made a motion to accept the Operations Report as presented. Sue Marley seconded the motion and upon vote the motion was unanimously approved.

Agenda Item # 7 CPA Report on Fiscal Year Ending 6/30/2015

The District's CPA reviewed the 2014-2015 fiscal year financial performance. She continues to believe the District is well managed and fiscally sound. She discussed what makes it different from other District's that she has audited, believing the key difference was advanced planning and no debt or taxation. The fact the District has no debt cuts the costs of operation by eliminating interest charges. She noted the large expenditures for arsenic media (\$139,000.00) and the Bertha street re-pipe project (\$163,000.00) that occurred during the fiscal period and the District being able to pay in cash. Many Districts would resort to Bonds or Property Taxes for such large expenditures. She pointed out the net position of the District at the end of the fiscal period was \$1,600,000.00, a \$56,000 increase over the 2013-2014 fiscal period. The Chair requested a few minor wording corrections in the report, which she agreed to make. Barrie Dickerson made a motion to accept the CPA report with the minor wording corrections. The motion was seconded by Sue Marley and, upon vote the CPA report was accepted unanimously. The final annual report will be given to management in print form and to the Chair as a pdf that can be added to the District website.

Agenda Item # 8 Delinquent Accounts in Excess of Four Months (Meter Removals)

During the past month a couple of the excessively delinquent accounts were made current but there are still three foreclosures and four owner occupied accounts that are problems. The District Policy and Procedures, the Ordinance, and several previous Board directions at Board Meetings make no mention of treating occupied non-paying accounts any different than foreclosure accounts. In fact, the Chair pointed out that policy exceptions could result in a future adverse legal action against the District by an owner/user. After a lengthy discussion, the Board directed Management to follow District Policy and Procedures, and Ordinance and treat all accounts that exceed 4 months of non-payment the same. All of these accounts should be posted that service is going to be discontinued, that the meter will be removed and the account terminated. Future restoration of service to the property would then be treated as a new connection requiring the full fees as stated in the Ordinance. If payment does not occur or a payment plan is not set up and followed, these actions must happen with no exceptions. Chair Bob Marley made a motion to enforce the current Policies and Procedures uniformly for all delinquent accounts. The motion was seconded by Dave Moore. Upon vote the measure passed with 3 Board members voting "yes" and one member voting "no".

Agenda Item # 9 Facebook BCCWID Page

The question of whether the District should have a Facebook Page was addressed. Management is not interested in supporting a Facebook site and three Board members were also uninterested. The sense of the Board was the District website (bccwid.org) has almost everything one might want to know about the BCCWID operations. However, some have pointed out that it is not a place that offers easy answers; one has to dig a bit. It seems Facebook pages are primarily set up around sound bite questions and answers; it is very interactive and used by many District owner/users. Dave Moore volunteered to see whether a useful Facebook page could be created. The question was tabled until Dave reports his findings.

Agenda Item # 10 Call to the Public

There were four attendees at the meeting. After hearing the delinquent account discussion, one commented that our collection policies might be too lax and should be set up around two months rather than the current four months of non-payment before meter removal. He also thanked Management and the Board for their efforts on behalf of owner/users. Another commented at length about the value of Facebook as the primary place to exchange information about subjects of interest and believes the District definitely needs an interactive presence online.

With no other business to come before the Board, the Chair adjourned the meeting at 7:00 P.M.

CERTIFICATION:

I, Sarah J. Hrabina, certify that the Agenda for the October 27, 2015 Regular Board Meeting was publicly posted at the Black Canyon City Post Office Bulletin Board, on Friday, October 23, 2015 on or before 4:30 PM.

Sarah J. Hrabina
Sarah J. Hrabina

ATTESTED:

I, Lavon Van Dusen, Secretary for the Black Canyon City Water Improvement District certify that the minutes, as transcribed by myself, are true and correct to the best of my knowledge and belief.

Respectfully submitted,

Lavon Van Dusen
Lavon Van Dusen

Transcription of minutes completed on 11/11/2015. A full recording is available – 62:22 minutes.