

BLACK CANYON CITY WATER IMPROVEMENT DISTRICT

P. O. Box 1007

34501 S. Old Black Canyon Hwy, #6
Black Canyon City, AZ 85324

Phone: 623-374-9408

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Dear Owner/User –

May 2015

Enclosed is the BCCWID annual “CONSUMER CONFIDENCE REPORT” (CCR) for the calendar year ending 2014, a report designed to keep you informed of the status of your Water District. The Arizona Department of Environmental Quality (ADEQ) sets forth requirements for the report and it is not exactly easy reading! Not all testing is required annually as we are on a reduced monitoring program with the State.

The GOOD news is we meet or exceed ALL state and federal safe drinking water standards. During the year, there were -0- detects for monthly coliform & E-coli sampling and there were -0- ADEQ violations. Bob Hanus continues as the District’s licensed Grade II Operator/ ADEQ OP008114

IMPORTANT . . .

Conservation/Drought Concerns - We encourage our Owner/Users to keep up their voluntary conservation measures. Drought predictions for AZ and the west continue and we thank you for all your conservation efforts! The District has a Drought Emergency Plan and details are available at the water office or on our website. Occasionally Owner/Users call to report possible leaks, which we truly appreciate. If you ever see standing or running water along the road, please call so we can check it out. Sometimes it is a false alarm, but better safe than sorry. On a personal level, you should do periodic leak checks at home, including checking toilets. Put food coloring in the tank and let it stand without flushing; if color appears in the bowl after a period of time, the tank flapper is faulty and should be replaced. Evaporative coolers and drip irrigation systems also need periodic checkups. These types of repairs could save you several thousand gallons of water per month! **And, never water plants or trees by a hose unattended.** Also, as a cautionary reminder, if you are a “snowbird” or leave your home for extended/lengthy periods of time consider turning off your water at your shut-off valve. If a leak or rupture occurs on your property with no one home, huge amounts of water can be wasted and be very costly to you.

Water Hardness - One of the most commonly asked questions is – How hard is our water? Water throughout Arizona is hard and ours is no exception. The hardness level varies, but registers at 280 mg/l, which is high and is why some people install water softeners.

Chlorination – Use of chlorine is another topic customers ask about, as some people are more sensitive to it than others. The EPA-required arsenic filtration systems raised the need to increase the level of chlorine. A new ADEQ mandate requires the chlorine level to be a minimum of 0.46 mg/l at the point of entry. This requirement increases the amount of chlorine being used; however, with the state-of-the-art injection systems in use, the amount is controlled and still far below the maximum level of 4.0 mg/l. The use of chlorine requires daily monitoring by the District with results reported to ADEQ quarterly.

Water Pressure - ADEQ requires a minimum of 20 pounds pressure at your meter. The lowest pressure tested is 22 pounds and there are other Owner/Users with pressure of 90 pounds or more. At their own expense, homeowners with high pressure may install pressure-reducing valves. Likewise, although more than the minimum pressure has been provided, customers with lower levels who desire higher pressure may install private boosters. The lower pressure areas are most typically homes located on the higher hillsides.

Meter Readings – Meters are read every month. There are, however, a few occasions when a reading may be estimated. This happens for a variety of reasons, such as “bees” in the box, inaccessibility due to high weeds, obstructed meter box, dogs, etc. If this happens the read sheet is marked accordingly. Please remember it is the property owner’s responsibility to have the meter box accessible. Weed control, in addition to accessibility, reduces snake danger. Your cooperation in this matter is greatly appreciated.

Website – To increase the Public’s access to information about their Water District, the Board has created a District website. When you have time, go to www.bccwid.org and check it out.

The Water District is a Special District of Yavapai County with elected Board members. A water district is not privately owned, and therefore, is NOT governed by the ACC (Arizona Corporation Commission), but by the elected Board.

The Current 2015 Board

Robert Marley, Chair
623-295-1970

Lavon Van Dusen, Secretary
602-245-4524

David Moore, Sr., Treasurer
623-640-8080

Barrie Dickerson, V. Chair
623-374-5897

Susan Marley, Member-at-Large
623-295-1971

MISSION STATEMENT:

"We, the Board members and Management of the Black Canyon City Water Improvement District, are dedicated to assured delivery of quality water that meets, or exceeds, all county, state, and federal requirements to every user within the District boundaries. We believe in superior service for our customers and competitive rates for our product. Whenever possible, required capital improvements will be revenue financed. We ask all our Owner/Users to help protect our water resources by learning and practicing conservation methods as much as possible to help safeguard our way of life and our community's future."

There was a change in Board Meeting location and date prior to the close of 2014. Meetings are now held at the Black Canyon Public Library, 34701 S Old Black Canyon Hwy., Black Canyon City on the 4th Tues. of each month at 6 PM (with the exception: no meeting in June or August).

2015-2016 Board Approved Annual Budget

At the May 26, 2015 Public Budget Hearing the Board approved a budget for the upcoming fiscal year with no rate increase. However, the tiered rate structure for water delivery is under review and billing rate modification may be forthcoming this fall, especially if there was a budget shortfall in the current fiscal year. Any changes will go through the normal Board review and public hearings at that time. Agendas will be posted, as usual, to comply with the AZ Open Meeting Laws. Copies of the 2015-16 Budget are available at the Water Management Office.

REMINDER: All contractors and property owners are REQUIRED by AZ state law to call Blue Stake before digging. If a utility is damaged from digging and Blue Stake was NOT called it could result in a hefty fine plus repair costs for not calling. Blue Stake is a "free" service so PLEASE call 1-800-STAKE IT (1-800-782-5348) BEFORE you dig.

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2014 Consumer Confidence Report