

While continuing our efforts to maintain a safe and dependable water supply, it is necessary to make improvements in your water system. The current charge captioned "Cap Improv" on your monthly bill is designated strictly for system capital improvement expenditures. Capital improvements benefit ALL of our Owner/Users and help us maintain a safe and dependable water supply system. While in progress, the work on these improvements may cause minor inconveniences. We thank you in advance, for your understanding and cooperation.

MISSION STATEMENT:

"We, the Board members and Management of the Black Canyon City Water Improvement District, are dedicated to assured delivery of quality water that meets, or exceeds, all county, state, and federal requirements to every user within the District boundaries. We believe in superior service for our customers and competitive rates for our product. Whenever possible, required capital improvements will be revenue financed. We ask all our Owner/Users to help protect our water resources by learning and practicing conservation methods as much as possible to help safeguard our way of life and our community's future."

Respectfully submitted,

The Black Canyon City Water Improvement Board
May 17, 2012

Note: ADEQ mandates the definitions and information in this report, much of which you may find unessential. The following are frequently asked questions (FAQ's) and specific information as it pertains to your water.

Question:	Answer:
How hard is our water?	260 to 280 mg/l (milligrams per liter). No limit. 300 mg/l is considered hard.
What is our PH level?	6.80 to 7.20 with the recommended level at 6.5 to 8.5.
Does the WD add fluoride?	No; however, some fluoride is found naturally in water; our level is 0.39 with the maximum allowed at 4.0
Chlorine?	A minimal amount of chlorine is added to the system and is monitored routinely. Our average chlorine reading is 0.36, far below the state MCL of 4.0.
Copper and Lead levels?	Copper is <0.010 mg/l; allowed is 1.3. Lead is <0.0020 mg/l; allowed is 0.015.
Total Dissolved Solids?	410 ppm with the recommended level below 500 ppm.

**If you have any questions or concerns about your water system
Please call the Water Management Office 623-374-9408 or check out our website at:
www.bccwid.org**