

IMPORTANT LEAD INFORMATION

Thank you for your call/inquiry

We take the quality of our water VERY seriously and are here to address your concerns or answer your questions.

Reason for this EPA/ADEQ rule:

ADEQ and the EPA have NO direct contact with individual property owners and, therefore, use the District or other water utilities who have direct contact with customers as a means, through testing, to educate and bring lead awareness to the general public.

Required tests are done AFTER the meter and, therefore, out of the control of the District. As the pamphlet provided indicates of the ten (10) test sites tested, only two (2) tested slightly above the 15 ppb (parts per billion) action level. As it turns out, both locations were low-use commercial customers this year and the low use is most likely the reason for the elevated readings. Over the last 20+ years, ALL test sites including both of these locations, tested BELOW the action level. The #1 Step, as outlined in the ADEQ pamphlet to reduce exposure, is to run water to flush out any lead that may have collected from your pipes. In addition to the ten (10) test sites we also tested our source water at two (2) locations with both of those results far below the 15 ppb action levels.

Next testing is scheduled for January 2021 and results will be reported to ADEQ. Test sites will be increased from ten (10) to twenty (20).

If you feel flushing your water or the other suggestions listed in the pamphlet are insufficient to alleviate your concerns you may want to test YOUR water, especially if you are a very low use customer, before changing out plumbing or fixtures. There are a variety of products on the market. For example, one at-home test kit available through Home Depot on-line allows you to test yourself. Cost approx. \$20. Water samples in this kit do not have to be sent out to a lab making it fairly simple and easy. Statistically, if you test you will most likely test below the action level. If you should test above the action level the next course of action would be to consider replacing old plumbing or use the other suggestions outlined in the pamphlet.